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1. KVS ONLINE EMPLOYEE PLATFORM

The KVS Online Employee Platform is designed by National Informatics Centre, Ministry of Education, as per the requirements of the Kendriya Vidyalaya Sangathan, to facilitate the process of generating a digital database consisting of details of all its employees.

Users of this platform are identified at multiple levels, starting from individual employee to national level officer. This platform, depending on the nature and scope of duty and authority, has different modules and functionalities (with defined accessibility to data) that are required to facilitate the work flow and fulfil the responsibility entrusted with the user.

This user manual consists of all the modules and their functionalities, with respect to the role and requirement of an individual employee on this online platform.

2. LOGIN PROCESS

Upon creation of a user in the KVS Online Employee Platform, he/she will receive an email for generating a password.

Step 1: Click on the link received over e-mail to generate password

Step 2: You will be redirected to the KVS online employee platform, where a password is to be created (as shown in fig.1)

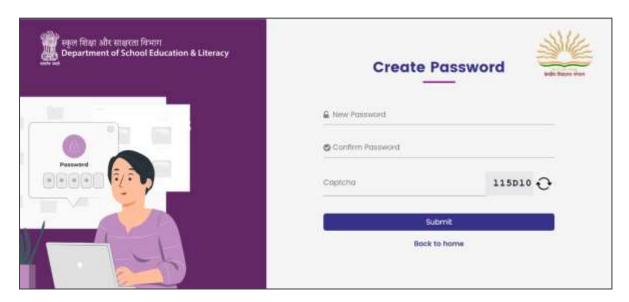


Figure 1

Step 3: Click on 'Login' and select the option "Employee Login" as shown in Fig.2

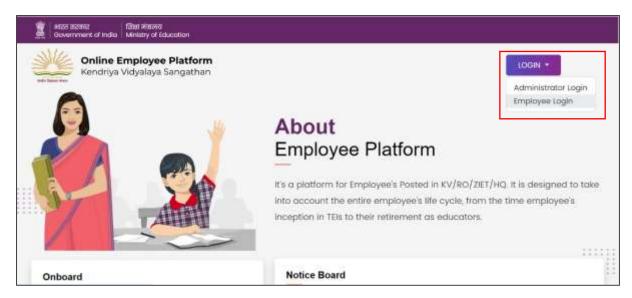


Figure 2

2.1 Ways to login

The platform allows its user to login by two ways

• Through the Username & Password: Type in the registered username (employee code), password and captcha (shown on the login page) as marked in Fig. 3.

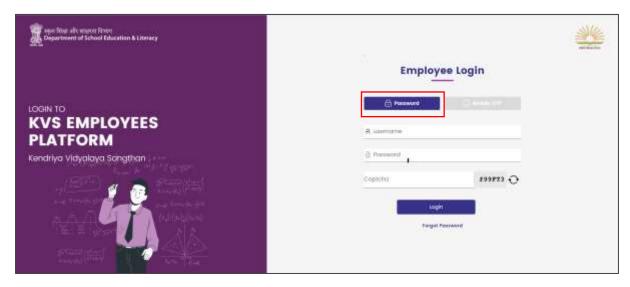


Figure 3

• Using Mobile number & OTP: User can login through their mobile number (registered /saved in the KVS Online Employee Platform), OTP received and captcha, as shown in fig.4 Please note that the requested OTP is valid only for ____minutes.

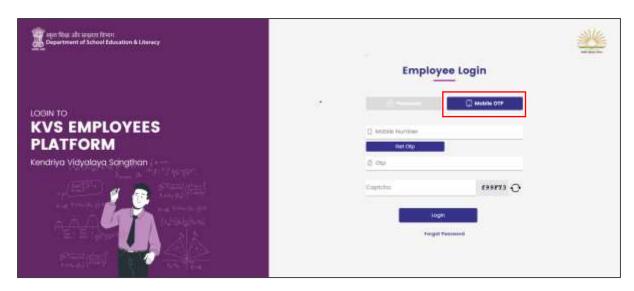


Figure 4

2.2 How to reset password

Step 1: Click on 'FORGOT PASSWORD' option in the login page (as marked in fig.5)

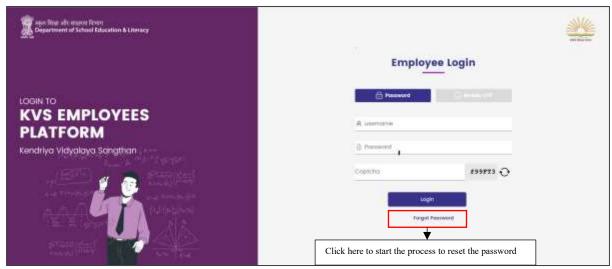


Figure 5



Figure 6

Step 2: Enter the registered Email Address and captcha (as shown in fig.6), and click on submit button. A link to reset the password will be sent to the user's email ID.

3. EMPLOYEE DETAILS

In this module, an **employee can only view his/her details**, which is profile and work experience, filled and submitted on the KVS Online Employee Platform by the school where he/she is currently or previously posted. (fig.6,7,8)

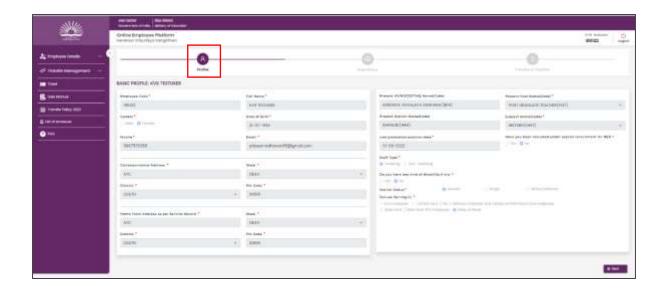


Figure 6

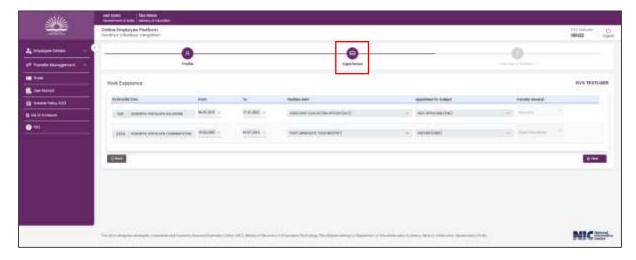


Figure 7

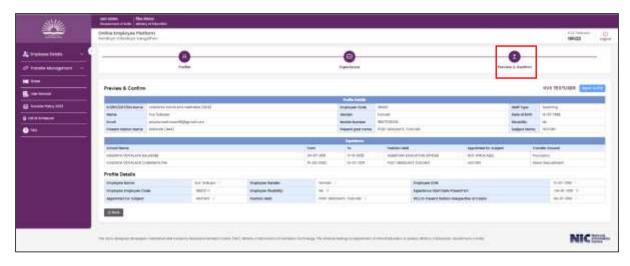


Figure 8

4. TRANSFER MANAGEMENT

In this module, we have four sub-module

- 1. Profile Verification Employee can see there basic details and confirm to move to the miscellaneous page.
- 2. Miscellaneous Employee can select and confirm there transfer ground.
- 3. Station Choice Employees have to select five Preferred Station of their choice.
- 4. Preview And Undertaking Employee can see there DC, TC and preferred station choice. Once they will confirm, employee won't be able modify it.

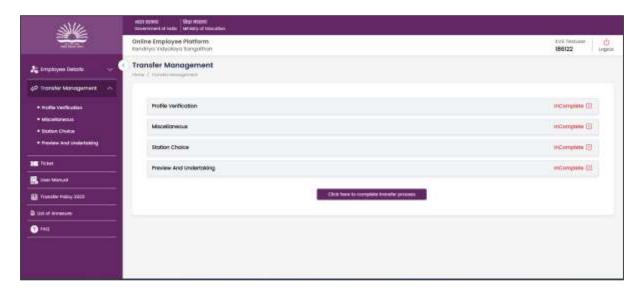
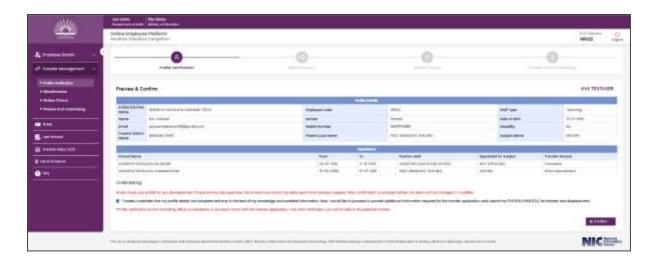


Figure 9



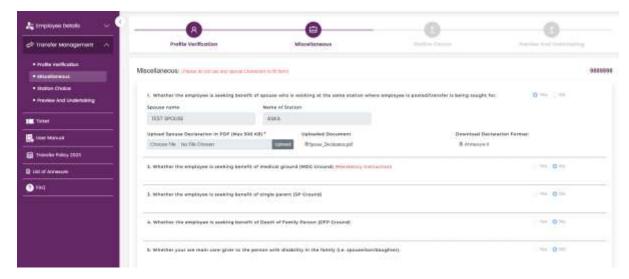
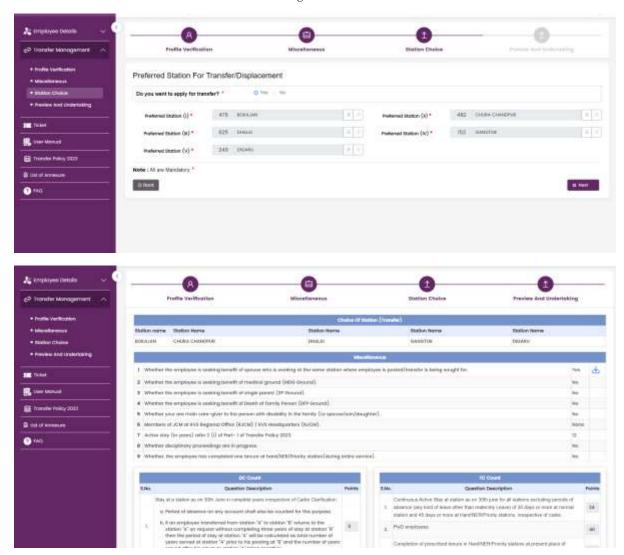


Figure 10



5. TICKET MANAGEMENT SYSTEM

This module allows employee to raise ticket against any modification that is required to be made in their details (basic profile and work experience) and assign it to the concerned authority.

- Step 1: Select the authority to whom the ticket is to be raised by clicking on "Ticket Initiate to"
- Step 2: Mention the subject of the issue for which the ticket is initiated in the field "Subject"
- Step 3: Type the description of the issue for which the ticket is initiated in the field "Description"
- Step 4: Upload the supporting doc in JPG file only, with max file size of 5MB. Maximum 5 documents can be uploaded.
- Step 5: Preview the uploaded document. In case an incorrect file is uploaded, delete and upload the correct file.
- Step 6: Click on "Submit" button. All the above-mentioned fields are marked in fig.11

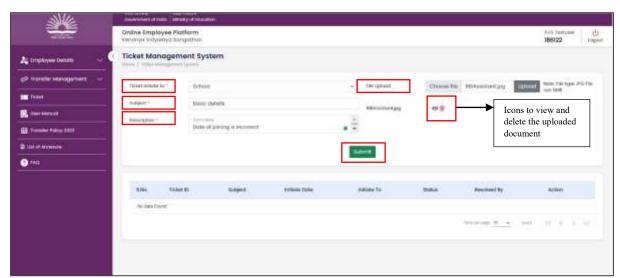


Figure 11

After submitting a ticket, the user can view the list of tickets raised by him/her, along with its details as marked in fig.12

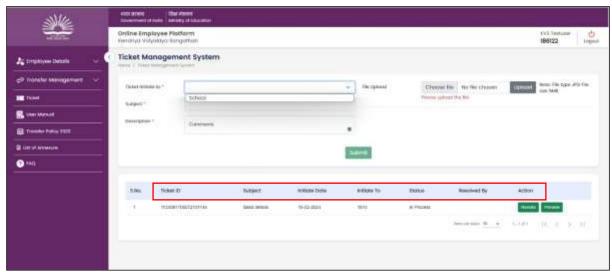


Figure 12

The user can view the raised ticket from the list of tickets by clicking on "Preview" button (fig.13) Details of the ticket can be viewed, and supporting document can be downloaded.

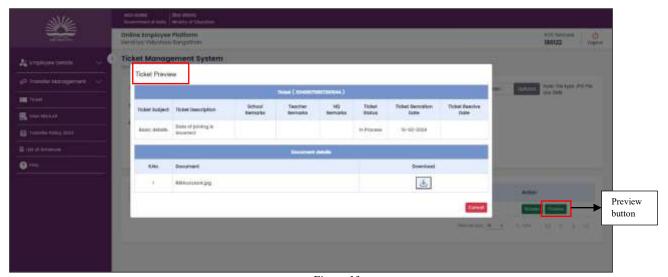


Figure 13

In case, the user wants to revoke/withdraw a ticket raised by him/her, the user can simply click on "Revoke" button, mention a remark for revoking the ticket, and click on "Submit" button (as shown in fig.14)

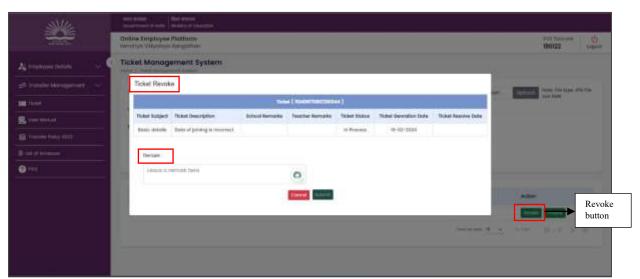


Figure 14