



## **Amazon - Work From Home**

Position: Virtual Customer Support Associate

Qualification: Any Graduate/ Post Graduate

Salary: 29K - 35K Per Month (Expected)

Experience: Freshers/ Experienced

Location: Work From Home

Amazon is hiring for the position of Virtual Customer Support Associate in Delhi, India. Candidates with a Bachelor's/ Master's Degree are eligible to apply for this position. The complete information, eligibility criteria, and requirements are provided below.

## Job Description:

Company Name	Amazon
Position	Virtual Customer Support Associate
Qualifications	Bachelor's/ Master's Degree
Experience	Freshers/ Experienced
Location	Work From Home (Remote)

## Key Responsibilities:

- Serve as the first point of contact for customers, addressing their inquiries through phone, chat, and/or email.
- Resolve customer queries related to orders, products, payments, and website navigation.
- Proactively prevent issues and provide accurate, timely solutions to enhance customer satisfaction.
- Use a variety of internal tools and resources to research, navigate, and resolve customer concerns effectively.
- Communicate clearly and professionally to ensure a positive customer experience.
- Strive to exceed customer expectations by delivering prompt, courteous, and knowledgeable support.

## Eligibility Criteria:

- Must be at least 18 years of age.
- Legally authorized to work in India.
- Strong communication skills in English, with fluency in both written and verbal forms.
- Prior experience using a computer and familiarity with basic computer operations.

## Preferred skills:

- Demonstrates a strong work ethic, clear communication, and attention to detail.
- Maintains a friendly and customer-centric approach in all interactions.
- Quick to learn new concepts and adaptable to change.
- Comfortable handling multiple tasks efficiently in a fast-paced, high-energy environment.

## About Company:

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. We are driven by the excitement of building technologies, inventing products, and providing services that change lives. We embrace new ways of doing things, make decisions quickly, and are not afraid to fail. We have the scope and capabilities of a large company, and the spirit and heart of a small one.

## How To Apply?

- First, read through all of the job details on this page.
- Scroll down and press the **Click Here** button.
- To be redirected to the official website, click on the apply link.
- Fill the details with the information provided.
- Before submitting the application, cross-check the information you've provided.

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**CGI is hiring Freshers!**

**Position: Associate Software Engineer/ Cyber Security**

**Qualifications: Bachelor's/ Master's Degree**

**Salary: 4 - 8 LPA (Expected)**

**Experience: Freshers**

**Location: India**

CGI is hiring for the position of Associate Software Engineer – Cyber security in Bangalore, India. Candidates with a Bachelor's Degree are eligible to apply for this position. The complete information, eligibility criteria, and requirements are provided below.

## Job Description:

Company Name	CGI
Position	Associate Software Engineer – Cyber security
Qualifications	Bachelor's Degree
Batch	2024/ 2025
Experience	Freshers
Location	Bangalore, India

## Key Responsibilities:

- Assist in conducting vulnerability assessments and penetration testing of web and mobile applications.
- Support security monitoring activities, including log analysis and incident response.
- Contribute to the creation and maintenance of security policies, procedures, and related documentation.
- Collaborate with development and operations teams to identify, assess, and mitigate security risks.
- Stay current with emerging cybersecurity threats and industry best practices.
- Involves protecting systems and applications from cyber threats and ensuring compliance with security standards and regulations.
- Requires individuals with strong technical acumen, excellent problem-solving abilities, and keen attention to detail.

## Eligibility Criteria:

- Bachelor of Engineering (BE) degree, preferably from the 2024 or 2025 graduating batch.
- Specialization in Cybersecurity, Information Security, or a closely related field.
- Strong academic performance with coursework or projects focused on security-related topics.
- Minimum of 60% marks throughout academics.

## Required Skills:

- Basic understanding of networking concepts, firewalls, encryption techniques, and authentication mechanisms.
- Familiarity with OWASP Top 10 vulnerabilities, vulnerability assessment and penetration testing (VAPT) tools such as Burp Suite and Nmap, and proficiency with basic Linux commands.

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## Preferred Certifications:

- Certifications such as CEH (Certified Ethical Hacker), CompTIA Security+, or any other recognized security-related certification or course.

## Additional Skills:

- Cybersecurity fundamentals
- Proficiency in English
- Basic knowledge of Python

## About Company:

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industries in 400 locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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