



SCAN QR TO APPLY



Central Recruitment & Promotion Department, Corporate Centre, Mumbai

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RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT & SALES)

(Advertisement No. CRPD/CR/2025-26/06)

ONLINE REGISTRATION OF APPLICATION AND PAYMENT OF FEES: 06.08.2025 TO 26.08.2025

Applications are invited from eligible Indian Citizens for appointment as Junior Associate (Customer Support & Sales) in clerical cadre in State Bank of India. Candidates can apply for vacancies in one State/UT only. Candidates can appear for the test only once under this recruitment project. The candidates applying for vacancies of a particular State/UT, should be proficient (reading, writing, speaking and understanding) in the specified opted local language of that State/UT (mentioned in the under given vacancy table against each state/UT). The test for knowledge of specified opted local language will be conducted as a part of selection process. It will be conducted after qualifying the online Main examination but before joining the Bank. Candidates who fail to qualify this test will not be offered appointment. Candidates who produce 10th or 12th standard mark sheet/ certificate evidencing having studied the specified opted local language will not be required to undergo the language test. There is no provision for Inter Circle Transfer / Inter State Transfer for Junior Associates to be recruited. However, Intra State transfer between two Circles situated in the same State viz. Delhi Circle & Chandigarh Circle in Haryana State only, Delhi Circle & Lucknow Circle in Uttar Pradesh State only and Mumbai Metro Circle & Maharashtra Circle in Maharashtra State only will be permitted.

Preliminary Examination will be conducted tentatively in the month of September 2025 and Main Examination will be conducted tentatively in the month of November 2025. Candidates are advised to check regularly Bank's website <https://bank.sbi/web/careers/current-openings> or <https://www.sbi.co.in/web/careers/current-openings> for details and updates. The examinations will be as detailed under point No. 4 under Selection procedure.

VACANCIES:

Circle	State/ UT	Language*	Regular Vacancies										Backlog Vacancies													
			Category					PwBD					XS		SC/ ST/ OBC			PwBD					XS			
			SC	ST	OBC	EWS	GEN	Total	VI	HI	LD	d&e	XS	DX S	S C	ST	OBC	Tot	VI	HI	LD	d&e	Tot	XS	DX S	Tot
Gandhinagar	Gujarat	Gujarati	15	33	59	22	81	220	3	2	2	2	22	9	0	0	0	0	0	0	0	0	0	0	0	0
Anaravadi	Andhra Pradesh	Telugu/ Urdu	49	21	83	31	126	310	4	3	3	3	31	13	0	3	0	3	1	1	0	0	2	0	0	0
Bengaluru	Karnataka	Kannada	43	18	72	27	110	270	3	3	3	2	27	12	1	10	0	11	0	7	7	6	20	106	82	198
Bhopal	Madhya Pradesh	Hindi	15	20	15	10	40	100	1	1	1	1	10	4	8	46	0	54	0	4	4	0	8	22	15	37
			26	70	13	22	89	220	3	2	2	2	22	9	0	45	0	45	0	3	3	3	9	18	14	32
Bhubaneswar	Odisha	Odia	30	41	22	19	78	190	2	2	2	2	19	8	0	0	0	0	0	0	0	0	0	0	0	0
Chandigarh/ New Delhi	Haryana & Punjab	Hindi/ Punjabi	25	0	36	13	64	138	2	2	1	1	13	5	5	0	0	5	0	1	1	1	3	0	0	0
	Jammu & Kashmir UT	Urdu/ Hindi	2	3	7	2	15	29	1	1	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	
	Himachal Pradesh	Hindi	17	2	13	6	30	68	1	1	1	0	6	3	0	0	0	0	0	0	0	0	0	0	0	0
Chandigarh	Ladakh UT	Urdu/ Ladakhi/ Bhoji (Bodhi)	2	4	9	3	19	37	1	1	0	0	3	1	0	0	0	0	0	0	0	0	0	0	0	0
	Punjab	Punjabi/ Hindi	51	0	37	17	73	178	2	2	2	2	17	8	0	0	0	0	0	0	0	0	0	0	0	0
Chennai	Tamil Nadu	Tamil	72	3	102	38	165	380	4	4	4	4	38	17	0	0	0	0	0	0	0	0	0	0	0	0
Hyderabad	Telangana	Telugu/ Urdu	40	17	67	25	101	250	3	3	2	2	25	11	0	0	0	0	0	5	2	5	12	35	23	58
Jaipur	Rajasthan	Hindi	44	33	52	26	105	260	3	3	3	2	26	11	0	0	0	0	9	0	7	16	0	27	27	
Kolkata	West Bengal	Bengali/ Nepali	62	13	59	27	109	270	3	3	3	2	27	12	5	0	2	7	2	1	1	1	5	0	4	4
	A&N Islands	Hindi/ English	0	2	8	3	17	30	1	1	0	0	3	1	0	1	1	2	1	0	0	0	1	2	0	2
	Sikkim	Nepali/ English	1	4	4	2	9	20	1	0	0	0	2	0	0	0	0	0	1	0	0	0	1	0	0	0
Lucknow/ New Delhi	Uttar Pradesh & Maharashtra/ Mumbai Metro	Hindi/ Urdu	107	5	138	51	213	514	8	5	5	5	51	23	0	2	0	2	1	6	5	5	17	18	0	18
Maharashtra	Goa	Konkani	0	1	2	1	10	14	1	0	0	0	1	0	0	3	0	3	0	0	0	0	0	0	0	0
New Delhi	Delhi	Hindi	25	12	45	16	71	169	2	2	2	1	16	7	4	23	0	27	4	5	0	3	12	5	0	5
	Uttarakhand	Hindi	22	3	16	12	74	127	2	2	1	1	12	5	4	1	2	7	1	0	2	2	5	0	0	0
Guwahati	Arunachal Pradesh	English	0	9	0	2	9	20	1	0	0	0	2	0	0	3	0	3	2	3	3	1	9	35	1	36
	Assam	Assamese/ Bengali/ Bodo	10	17	39	14	66	145	2	2	1	1	14	6	0	31	0	31	9	9	9	7	34	163	7	170
	Manipur	Manipuri/ English	0	5	2	1	8	16	1	0	0	0	1	0	1	3	0	4	1	1	2	1	5	17	0	17
	Meghalaya	English/ Garo/ Khasi	0	14	1	3	14	32	1	1	0	0	3	1	2	0	1	3	2	3	4	2	11	44	2	46
	Mizoram	Mizo	0	5	0	1	7	13	1	0	0	0	1	0	0	0	2	2	1	1	2	1	5	15	0	15
	Nagaland	English	0	9	0	2	11	22	1	0	0	0	2	0	0	0	0	0	2	2	3	1	8	30	1	31
	Tripura	Bengali/ Kokborok	3	6	0	2	11	22	1	0	0	0	2	0	0	16	0	16	1	2	3	1	7	27	1	28
Patna	Bihar	Hindi/ Urdu	41	2	70	26	121	260	3	3	3	2	26	11	0	0	0	0	0	0	0	0	0	0	0	0
	Jharkhand	Hindi/ Santhali	15	33	15	13	54	130	2	2	1	1	13	5	0	0	0	0	0	0	0	0	0	0	0	0
Thiruvananthapuram	Kerala	Malayalam	24	2	66	24	131	247	3	3	2	2	24	11	2	0	6	8	2	1	1	1	5	2	10	12
	Lakshadweep	Malayalam	0	1	0	0	2	3	1	0	0	0	0	0	0	2	0	2	1	0	0	0	1	0	0	0
Total			788	450	1179	508	2255	5180	72	60	48	42	508	214	91	226	86	403	32	64	52	48	106	613	197	810

*Candidate has to opt for ONE language at the time of online application for local language test.

@ Persons with benchmark disabilities under clauses (d) & (e) of section 34 of the Rights of Persons with Disabilities Act, 2016.

\$ Candidates applying for the states of Maharashtra (Maharashtra Circle / Mumbai Metro Circle), Uttar Pradesh (Delhi Circle / Lucknow Circle) and Haryana (New Delhi Circle / Chandigarh Circle) should check operational areas for which they desire to apply from SBI's official website <https://sbi.co.in>. [On Home page> Branch Locator (Bottom right Drop pin icon)] > In search options select Circle > Select Circle name > Enter Captcha]. Please note that there is no provision for Inter Circle Transfer for Junior Associates to be recruited.

Abbreviations: SC - Scheduled Castes, ST - Scheduled Tribes; OBC - Other Backward Classes; EWS - Economically Weaker Section; GEN - General Category; PwBD - Persons with Benchmark Disability; VI - Visually Impaired; HI - Hearing Impaired; LD - Locomotor Disability; d&e - Category (d) & (e) of section 34 of the Rights of Persons with Disabilities Act 2016; XS - Ex-Serviceman; DXS - Disabled Ex-Serviceman/ Dependent of Ex-serviceman.

The above vacancies are provisional and depending on the actual requirement of the Bank the said vacancies may vary. Candidates may apply for vacancies of one State/UT only. There is no provision for Inter Circle Transfer/ Inter State transfer for Junior Associates to be recruited. However, Intra State transfer between two Circles situated in the same State viz. Delhi Circle & Chandigarh Circle in Haryana State only, Delhi Circle & Lucknow Circle in Uttar Pradesh State only and Mumbai Metro Circle & Maharashtra Circle in Maharashtra State only will be permitted, subject to Bank's extant guidelines. Candidature of the applicant will be considered only against the vacancies in the State/UT for which he/she has applied/optioned. Candidate may appear in the examination from any notified Centre. However, He/ She will have to appear for the test of specified opted local language at a Centre (to be decided by the Bank) of the State applied for, at his/her own expenses. Merit list will be drawn State wise, category wise and candidates will be posted in the State for which they are applying, in the event of their selection.

The reservation under various categories will be as per prevailing Government Guidelines.

a. Reservation for PwBD/XS/DXS candidates is horizontal reservation and these are included in the vacancies of various parent categories.

b. 4.5% of the total vacancies are reserved for Disabled Ex-servicemen and dependents of Servicemen killed in action other than 10% earmarked for XS (total 14.50%).

First priority in the matter of appointment will be given to the Disabled Ex-Servicemen and second priority will be given to dependents of defense personnel killed in action or severely disabled (with over 50% disability attributable to defence services).

1. ELIGIBILITY CRITERIA:

A. Age Limit: (As on 01.04.2025)

Not below 20 years and not above 28 years as on 01.04.2025, i.e. candidates must have been born not earlier than 02.04.1997 and not later than 01.04.2005 (both days inclusive).

Relaxation of Upper age limit is applicable as per Government guidelines.

Relaxation in upper age limit will be applicable to trained Apprentice of SBI, whose engagement start date is on or after 01.01.2022 and have completed the specified branch experience of one year successfully in SBI on or before last date of registration i.e. 26.08.2025, provided his/ her conduct and performance is found to be satisfactory during the entire training period. Successful completion of Apprenticeship training refers to passing of skill evaluation test (Trade Test) and Obtention of Joint National Apprenticeship Certificate jointly issued by SBI-NSDC/ BFSI-SSC.

B. Essential Academic Qualifications: (As on 31.12.2025)

Graduation in any discipline from a recognised University or any equivalent qualification recognised as such by Central Government. Candidates having integrated dual degree (IDD) certificate should ensure that the date of passing the IDD is on or before 31.12.2025.

Those who are in the final year/ semester of their graduation may also apply provisionally subject to the condition that, if provisionally selected, they will have to produce proof of having passed the graduation examination on or before 31.12.2025.

2. RESERVATION FOR PERSONS WITH DISABILITY (PWD):

4% horizontal reservation has been provided to Persons with Benchmark Disabilities as per section 34 of "The Rights of Persons with Disabilities Act, 2016".

3. EX-SERVICEMEN: For complete details, please refer to the detailed advertisement available on SBI Careers website.

4. SELECTION PROCEDURE: The selection process will consist of on-line test (Preliminary Exam & Main Exam) and Test of specified opted local language.

Phase-I: Preliminary Examination: Online Preliminary Exam consisting of Objective Tests for 100 marks will be conducted online. This test would be of 1-hour duration consisting of 3 Sections as follows:

Sl.	Name of Test	Medium of Exam	No. of Questions	Max. Marks	Duration
1.	English language	English	30	30	20 min.
2.	Numerical Ability	"	35	35	20 min.
3.	Reasoning Ability	"	35	35	20 min.
	Total		100	100	1 Hour

Each test will have a separate timing as mentioned above. There will be negative marks for wrong answers in the Objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer. No minimum qualifying marks are prescribed for individual test OR for aggregate score. Section wise marks will not be maintained.

Adequate number of candidates in each category as decided by the Bank (approximately 10 times the numbers of vacancies, subject to availability) will be shortlisted for the Main Exam from the list of all candidates arranged in descending order of aggregate marks scored.

Phase - II: Main Examination: Structure of Online Main Exam would be as follows:

Sl.	Name of Test	Medium of Exam	No. of Questions	Max. Marks	Duration
1.	General/ Financial Awareness	"	50	50	35 min.
2.	General English	English	40	40	35 min.
3.	Quantitative Aptitude	"	50	50	45 min.
4.	Reasoning Ability & Computer Aptitude	"	50	60	45 min.
	Total		190	200	2 Hr. 40 min.

Each test will have a separate timing as mentioned above. There will be negative marks for wrong answers in the Objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer.

Candidates are required to score a minimum percentage marks on aggregate (For SC/ST/OBC/PwBD/EWS/DESM candidates, 5% relaxation available thereon). Minimum qualifying marks on aggregate will be as decided by the bank. No minimum qualifying marks for individual subject are prescribed. Section wise marks will not be maintained.

Phase - III: Local Language Proficiency Test: Provisionally selected candidates not having studied (in class 10th or 12th) any of the specified

local language of the State applied, will have to appear in Local Language Proficiency Test (LLPT). The pattern of the test will be as follows:

Sl.	Test Pattern	Section	No. of Passages	No. of Questions	Max. Marks
1.	Non- Verbal Test	Objective	3	15	15
		Subjective	3	15	15
2.	Verbal Test				20

Candidates are required to score minimum qualifying marks as decided by the Bank in individual test (For SC/ST/OBC/PwBD/XS/DXS candidates, 5% relaxation available thereon).

Trained apprentices of SBI are given weightage in the Main Examination by awarding 2.5% of the maximum marks (i.e. 5 marks out of 200 marks) as bonus marks. The bonus marks will be added to the aggregate score of the candidate to arrive at the final aggregate score. These bonus marks will be given only if an apprentice, whose engagement start date is on or after 01.01.2022 and have completed the specified branch experience of one year successfully in SBI on or before last date of registration i.e. 26.08.2025, provided his/ her conduct and performance is found to be satisfactory during the entire training period. Also, Successful completion of Apprenticeship training refers to passing of skill evaluation test (Trade Test) and Obtention of Joint National Apprenticeship Certificate jointly issued by SBI-NSDC/ BFSI-SSC.

Merit list will be drawn State wise, category wise. Candidates qualified in the test (main examination) will be placed according to their aggregate marks in descending order in respective States and Categories.

NOTE: Other detailed information regarding the examination will be given in the 'Acquaint Yourself' booklet, which will be made available to the eligible candidates along with the call letter for the test.

* List of medium of examination according to state applied for:

Sr.	State/UT	Medium of Exam
1	Andaman & Nicobar	English, Hindi
2	Andhra Pradesh	English, Hindi, Telugu, Urdu
3	Arunachal Pradesh	English, Hindi
4	Assam	English, Hindi, Assamese, Bengali
5	Bihar	English, Hindi, Urdu
6	Chhattisgarh	English, Hindi
7	Delhi	English, Hindi
8	Goa	English, Hindi, Konkani
9	Gujarat	English, Hindi, Gujarati
10	Haryana	English, Hindi, Punjabi
11	Himachal Pradesh	English, Hindi
12	Jammu & Kashmir	English, Hindi, Urdu
13	Jharkhand	English, Hindi
14	Karnataka	English, Hindi, Kannada
15	Kerala	English, Hindi, Malayalam
16	Ladakh	English, Hindi, Urdu
17	Lakshadweep	English, Hindi, Malayalam
18	Madhya Pradesh	English, Hindi
19	Maharashtra	English, Hindi, Marathi
20	Manipur	English, Hindi, Manipuri
21	Meghalaya	English, Hindi
22	Mizoram	English, Hindi
23	Nagaland	English, Hindi
24	Odisha	English, Hindi, Odia
25	Punjab	English, Hindi, Punjabi
26	Rajasthan	English, Hindi
27	Sikkim	English, Hindi
28	Tamil Nadu	English, Hindi, Tamil
29	Telangana	English, Hindi, Telugu, Urdu
30	Tripura	English, Hindi, Bengali
31	Uttar Pradesh	English, Hindi, Urdu
32	Uttarakhand	English, Hindi
33	West Bengal	English, Hindi, Bengali

Test of specified opted local language:

Those who qualify for selection and produce 10th or 12th standard mark sheet/ certificate evidencing having studied the specified opted local language will not be subjected to any Language test. In case of others (qualified for selection), specified opted local language test will be conducted after provisional selection.

but before joining. Candidates who fail to qualify this test will not be offered appointment. Candidates not found proficient in specified opted local language would be disqualified.

Provisional Selection (Subject to qualifying specified opted local language). The marks obtained in the Preliminary Examination (Phase-I) will not be added for the selection and only the aggregate marks obtained in Main Examination (Phase-II) will be considered for preparation of the final merit list. Provisional selection will be made on the basis of candidate's performance in the test (Main Examination).

Final selection will be subject to-

- Verification of eligibility for the post and information furnished in the online application.
- Qualifying in test of specified opted local language, where applicable, as detailed above.

Results of the candidates who have provisionally qualified for selection will be made available on the Bank's website

Wait List: A wait list of up to 50% of vacancies (State-category wise) will be maintained. Candidates will be released from this waitlist on quarterly basis against non-joining and resignation out of the current batch only, subject to the candidates securing minimum qualifying marks as may be stipulated by the Bank for selection. This wait list will be valid for a period of one year from the date of declaration of final result.

5. **PAY SCALE:** Rs.24050-13400/3-28070-16600/3-33020-20000-41020-23400/7-57400-44000/1-61800-28800/1-64480.

The starting Basic Pay is Rs.25730/- (Rs.24050/- plus two advance increments admissible to graduates)

6. **PROBATION PERIOD:** Selected candidates will be governed by the terms and conditions of the Service Regulations of the Bank in force at the time of joining.

7. **PRE-EXAMINATION TRAINING:** Bank will arrange pre-examination training for SC/ST/OBC/Ex-servicemen/PwBD category candidates in consonance with the guidelines issued by Government of India. Pre-Examination Training will be conducted online. All eligible Candidates who opt for and wish to avail of Pre-Examination Training should fill in the relevant column in the online application. Candidates opting for Pre-Examination Training should download their call letter for training from Bank's website by entering their registration number and date of birth. No hard copy of the call letter will be sent.

8. **APPLICATION FEE AND INTIMATION CHARGE: (Non-Refundable)**

Sl.	Category	Fee/ Intimation Charges
1.	SC/ ST/ PwBD/ ESM/DESM	Nil
2.	General/ OBC/ EWS	Rs 750/-

Fee/ Intimation charges once paid will NOT be refunded on any account nor can it be held in reserve for any other exam or selection.

For complete details please refer to detailed advertisement available on Bank's Website: <https://bank.sbi/web/careers/current-openings> or <https://www.sbi.co.in/web/careers/current-openings>.

The Bank is not responsible for printing errors, if any.

Mumbai

Date: 06.08.2025

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GENERAL MANAGER (RP&PM)